

# Stellar Password Recovery for Windows

User Guide for version 9.0

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## **1.1. About Stellar Password Recovery for Windows**

**Stellar Password Recovery for Windows** is a powerful application that helps you reset **Windows** password when you do not remember your current password.

This software can reset password for Microsoft Windows 11, Windows 10, Windows 8.1, Windows 8, and Windows 7.

## Requirements to create a bootable media to run the software are listed below:

- A working computer, where ISO image of this software can be downloaded.
- Either a recordable CD-DVD to burn the ISO image file or a blank USB drive to mount the ISO image file and make the media (CD-DVD or USB) bootable.

# 1.2. About the guide

This user guide contains steps to assist you through various functions of **Stellar** 

Password Recovery for Windows. Each function is explained in detail, in the

corresponding sections. The guide covers the following major topics:

- 1. General Information
- 2. <u>Working with the Software</u>
- 3. <u>Frequently Asked Questions (FAQs)</u>

This guide has the following features for easy navigation and understanding:

 There are **Notes** and **Tips** in some topics of this guide for better understanding and ease of work. These **Notes** and **Tips** are given in *italics* style.

# 1.3. Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

- You can either call us or go online to our support section at <u>http://stellarinfo.com/support/</u>
- Chat Live with an Online technician at <u>http://www.stellarinfo.com/</u>
- Submit enquiry at <a href="http://www.stellarinfo.com/support/enquiry.php">http://www.stellarinfo.com/support/enquiry.php</a>
- E-mail to Stellar Support at <a href="mailto:support@stellarinfo.com">support@stellarinfo.com</a>

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**Stellar** has a strong presence across USA, Europe & Asia.

## Product Line:

**Stellar** provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

Data Recovery	Data Recovery File Repair	
The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!	The most comprehensive range of file repair software for Windows, Mac and Linux. Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.	Best software for IT assets disposition. Secure and erase variety of storage media and files from PC/Laptop, Servers, Rack Drives or Mobile devices. Data once erased cannot be recovered by using any data recovery software or service.

Know More>	Know More>	Know More>
Email Repair & Converter	Database Repair	Email Backup Tools
Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.	Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.	Fully featured backup utilities that provides a comprehensive solution in case of any disaster. These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.
Connector ner Connector ner Co		And the strength of the streng

Know More>	Know More>	Know More>	
Photo and Video Tools	Utility Tools	Stellar Toolkits	
Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.	Imaged orsoftware such astoolotos, videos,SpeedUp Mac, Drivecombineotd otherClone and PartitionTools Deof files, fromManager for MacRecoveand Macsystems as well asMailboxecover filesPassword Recovery forConverof drives,Windows and Passwordpower pords, iPods,Recovery for Windowsmeet theIBM MicroServer based systemsMartine		
Know More>	Know More>	Know More>	

For more information about us, please visit <u>www.stellarinfo.com</u>.

# 2. Working with the Software

You need to follow steps mentioned below to successfully reset Windows Password:

1. Download the **Bootable ISO Image** from the download link received on you

e-mail after purchasing the software.

2. Download the PDF document from the download link received on you e-mail.

containing all steps required to reset password.

- 3. Take a print of PDF document.
- 4. <u>Burn bootable image of application on to a CD-DVD or USB drive</u>.
- 5. Make changes in <u>System BIOS settings</u> or in <u>UEFI Mode</u> to boot from CD-DVD or USB drive.
- 6. Follow steps for resetting Windows password.

# 2.1. How to Prepare the Bootable Media (CD-DVD or USB Drive)

To run **Stellar Password Recovery for Windows** on your **Windows** machine, you will need a bootable media with **Stellar Password Recovery for Windows** ISO image file mounted on it. An ISO image file combines all the **Stellar Password Recovery for Windows** installation files into a single uncompressed file.

**Note:** In order to create a bootable media (CD-DVD or USB) from ISO image file, you need to have a separate working computer. The ISO image can be directly burned on a CD-DVD or can also be mounted on a USB using any ISO mounting software. There are several free ISO mounting software available which can be used to mount ISO image file onto a USB and make the USB bootable.

You will receive a link on your e-mail address to download the ISO file of **Stellar Password Recovery for Windows** after purchasing the software. You can create a bootable media from ISO file by using the steps mentioned below:

- 1. Download the ISO file from the link received on your e-mail.
- 2. Burn the ISO file onto a CD-DVD or mount the ISO image on a USB drive.
- 3. Now you can install and run the **Stellar Password Recovery for Windows** on your **Windows** machine directly from the USB or CD-DVD drive.

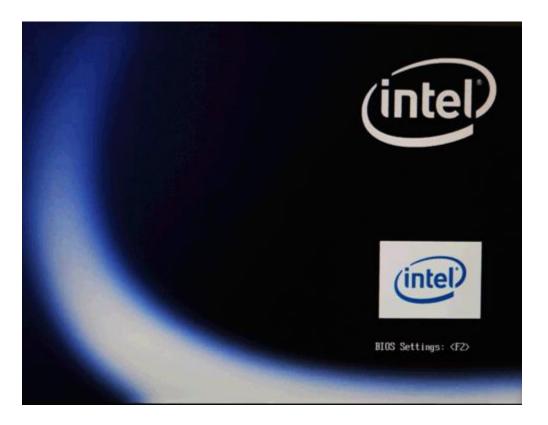
# **2.2. How to Make Changes in BIOS Settings to Boot using Bootable Media**

Once you have <u>prepared your bootable media</u> of **Stellar Password Recovery for Windows**, you need to boot your **Windows** machine using this bootable media.

You need to make sure that all required settings in the BIOS have been made in order to boot computer from the bootable CD-DVD or USB drive of **Stellar Password Recovery for Windows**.

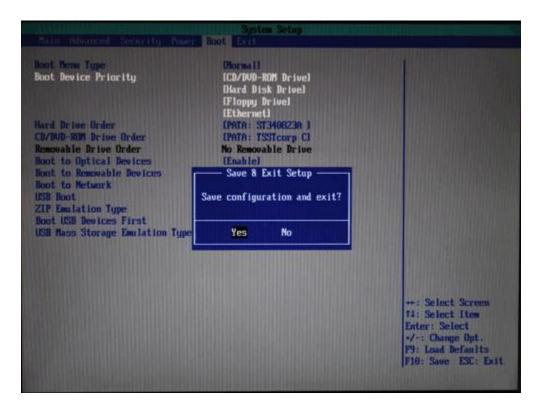
The steps mentioned below are the most common steps to make changes in BIOS settings for booting the **Windows** using CD-DVD or USB drive. These steps may vary in different versions of BIOS. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in BIOS settings.

1. When the power is switched on, you get to see the first screen as shown below:



2. Press **<F2>** function key as shown in the screen to enter **BIOS Settings**. Some BIOS versions require user to press **<Delete>** or **<ESC>** to enter BIOS settings. You will often get to see on the first screen about the key that needs to be pressed in order to enter BIOS settings. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

3. Once you enter BIOS settings, you get to see many '**Menus**' on top of the screen. Go to '**Boot**' menu as shown in the screen below:



4. Make required changes in the section **'Boot Device Priority**' and press **<F10>** function key to save changes and exit BIOS settings.

5. Now your system is ready to boot from bootable media.

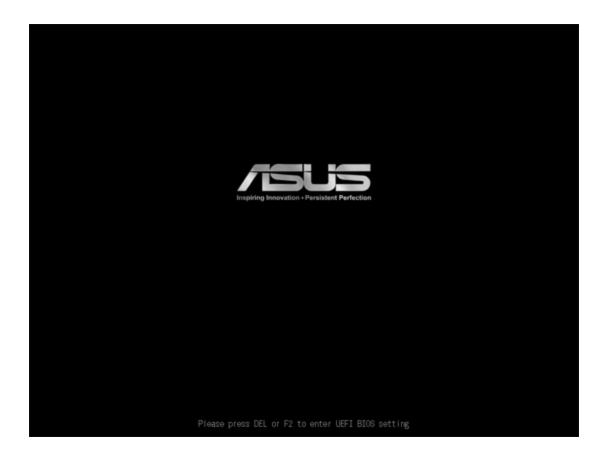
# 2.3. How to Make Changes in UEFI Mode to Boot using Bootable Media

Once you have <u>prepared your bootable media</u> of **Stellar Password Recovery for Windows**, you need to boot your **Windows** machine using this bootable media.

You need to make sure that all required settings in the UEFI have been made in order to boot computer from the bootable CD-DVD or USB drive of **Stellar Password Recovery for Windows**.

The steps mentioned below are the most common steps to make changes in UEFI for booting the **Windows** machine using CD-DVD or USB drive. These steps may vary in different versions of UEFI. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in UEFI.

1. When the power is switched on, you get to see the first screen as shown below:



2. Press **<F2>** function key or **<Delete>** as shown in the screen to enter UEFI settings. You will often get to see on the first screen about the key that needs to be pressed in order to enter UEFI. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

3. Once you enter UEFI, a screen is displayed as shown below:

	B85M-G BIOS CPU Type: Int	de Version: 2501 eI(R) Core(TM) i5-4440S CPI 4096MB (DOR3 1600MHz)	J∉ 2.8094z Speed: 2	Ergilsh 800MHz
CPU Information	CRAM Infor	nation	😽 Fan	
Temp. +95.0*F/+35.0*C	DIMM_A1: N/A		CPU_FAN 1289	RPH Standard
Voltage 0.905V	DIMM_A2: N/A DIMM_B1: N/A DIMM_B2: Corsa			N/A Standard
GL System Performance	0	Ø. *	9.	liet
Power Saving	Normal	ASUS Optimal	Per formance	Energy Saving
Ů Boot Priority				
Upe the name to drag o		gate to decide the boot pr		
Short cut (F3) Adva	nced Hode(F7)	SATA Information	Boot Menu(	F8) Default(F5)

4. Click on **Advanced Mode** button or press **<F7>** function key to enter **Advanced** 

Mode. Advanced Mode screen is displayed as shown below:

/ISUS UEFI BIOS Utility - Adv	vanced Mode	U Exit
🛨 🛧 My Favorites   🔝 Main   🐟 A	il Tweaker   🕞 Advanced   🚭 Monitor	😃 Boot   🖴 Tool
BLOS Information BLOS Version Build Date ME Version South Bridge Stepping	2501 ×64 07/22/2015 9.0.30.1482 05/52	Choose the system default language
CPU Information Intel(R) Core(TM) (5-4440S CPU @ 2.806 Speed	Hz 2800 MHz	
Memory Information Total Memory Memory Frequency	4096 MB (DDR3) 1600 MHz	
System Language	Erglish	Quick Note Last Modified
System Date System Time	[Thursday 06/30/2016] [14:42:38]	++: Select Screen 11: Select Item Enter: Select
Access Level	Administrator	+/-: Change Option F1: General Help F2: Previous Values F3: Shortcut F4: Add to Shortcut and My Favorites F5: Optimized Defaults F10: Save ESC: Exit F12: Print Screen

5. In the above mentioned screen, click on **Boot** option. **Boot** menu screen is displayed as shown below:

★ My Favorites   🔚 Main   🗨 Al Twee	iker   🕞 Advanced   🚭 Moni	itor   😃 Boot   🖴 Tool
Boot Configuration		Select [Enabled] to accelerate the boot speed. Select [Disabled] to go back to normal boot.
Fast Boot	Enabled	
SATA Support	ALL Dev/loss	
USB Support	Partial Inn	
PS/2 Keyboard and Mouse Support	Auto	
Network Stack Driver Support	Disabled	
Next Boot after AC Power Loss	Nornal Boot	
Boot Logo Display	Auto	Quick Note Last Modified
POST Delay Time	3 sec	++: Select Screen
Bootup NumLock State	On	11: Select Item Enter: Select
Wait For 'F1' If Error	Enabled	+/-: Charge Option F1: General Help
Option ROM Messages	Force 810S	F2: Previous Values F3: Shortcut
Interrupt 19 Capture	Disabled	F4: Add to Shortout and My Favorites F5: Optimized Defaults F10: Save ESC: Exit F12: Print Screen

6. In the **Boot** menu, go to **Boot Option Priorities** section and set CD/DVD ROM or

the USB drive as the first priority option to boot using the Bootable media.



7. After making the required changes in the section 'Boot Option Priorities', hit<F10> function key to save changes and exit UEFI.

8. Now your system is ready to boot from bootable media.

Note: Alternatively, press <F8> function key or <Esc> to open Boot Menu and select CD-DVD or USB Drive to directly boot from the required device without changing the Boot Device Priority. You will often get to see on the first screen about the key that needs to be pressed in order to open Boot Menu. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

# 2.4. How to Reset Windows Password Using the Software

**Note:** Before going through the steps mentioned below, make sure that you have made <u>changes in the BIOS settings</u> to boot your **Windows** machine using bootable media.

### To reset the password of your Windows, follow the steps mentioned below:

1. Place the bootable CD-DVD or attach the USB drive to the system and restart it in order to boot **Windows** from bootable CD-DVD or USB drive.

2. When system restarts you will see the screen as displayed below.



3. After booting process completes, you will see the **Reset Windows Password** screen of **Stellar Password Recovery for Windows** as shown below:

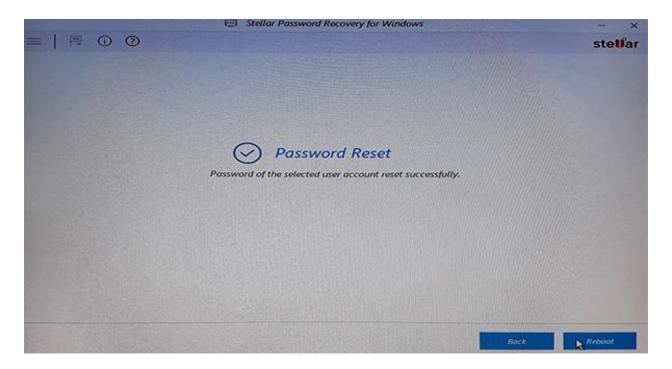
		E Stellar Password Recovery for Windows	
=   📮	0		stella
		Reset Windows Password	
		Select Username to reset the password	
Windows 11	Pro		
S. No.	Username	Description	
	<ul> <li>Administrator</li> <li>Guest</li> </ul>	Built-in account for administering the computer/domain Built-in account for guest access to the computer/domain	
3 4 5	<ul> <li>DefaultAccount</li> <li>WDAGUtilityAccount</li> <li>Ankit</li> </ul>	A user account managed by the system. A user account managed and used by the system for Windows Defe	nder Application G
	Ankit	No description available	
			Reset Password

- 4. Select the **Windows** operating system from the drop-down list.
- 5. Select the checkbox of the **Username** from the list to reset the password.



6. Click on **Reset Password.** 

7. '**Password of the selected user account reset successfully**' message is displayed. This indicates that the password for the selected users have been removed.



8. Click **Reboot** to restart the system. If you wish to reset the password of another user, click **Back** to go to previous screen and repeat steps given above.

9. After the system reboots, login to the **Windows** user profile without using any password.

# 2.5. Changing the Software Language

To use **Stellar Password Recovery for Windows** in your preferred language, the software provides an option to select any of the desired languages. Using the **Languages** button, you can change the entire software to a different language at any time/instance without having to re-install the software.

**Note:** Before going through the steps mentioned below, make sure that you have made <u>changes in the BIOS settings</u> to boot your **Windows** machine using bootable media.

### Here are the steps to change the language:

1. Place the bootable CD-DVD or attach the USB drive to the system and restart it in order to boot **Windows** from bootable CD-DVD or USB drive.



2. When system restarts you will see the screen as displayed below.

3. After booting process completes, you will see the **Reset Windows Password** screen of **Stellar Password Recovery for Windows** as shown below:

and the second se		Stellar Password Recover	ny for Windows	- ×
=   R (	0 0			stelfar
Gi Fr No	nglish rman rnch Nanish	Reset Windows Select Username to rese		
Select Operating	System	9		
S. No.	Username	Description		
				Reset Password

4. Click **Language** button located at the top left corner.

5. A drop-down list appears with the following languages:

- English
- French
- German
- Italian
- Spanish

6. Select the desired language. The software language will be changed accordingly.

# 3. Frequently Asked Question (FAQs)

## 1. What does Stellar Password Recovery for Windows do?

**Stellar Password Recovery for Windows** is a powerful application that helps you reset a Windows password when you do not remember your current password. The software can reset password for Microsoft Windows 11, Windows 10, Windows 8.1, Windows 8, and Windows 7.

### 2. How can I install and run the software on my system?

You will receive a link on your E-mail address to download the ISO image file of **Stellar Password Recovery for Windows.** You can create a bootable media using this ISO image file. To know more, refer to the <u>How to Make a Bootable Media</u> (<u>CD-DVD or USB Drive</u>) section.

# 3. How can I reset my Windows password through Stellar Password Recovery for Windows?

To know all the steps to reset the password, refer to the <u>How to Reset Windows</u> <u>Password Using the Software</u> section.

# 4. What are the changes that I need to do in the BIOS settings to use the bootable media?

The steps mentioned below are the most common steps to make changes in BIOS settings for booting the **Windows** using CD-DVD or USB drive. These steps may vary in different versions of BIOS. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in BIOS settings:

1. Power on your system.

2. Press **<F2>** function key to enter **BIOS settings**. Some BIOS versions require user to press **<Delete> or <ESC>** to enter BIOS. You will often get to see on the first screen about the key that needs to be hit in order to enter BIOS. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

Once you enter BIOS settings, you get to see many 'Menus' on top of the screen.
 Go to 'Boot' menu.

4. Make required changes in the section **'Boot Device Priority**' and hit **<F10>** function key to save changes and exit BIOS settings.

5. Now your system is ready to boot from bootable media.

To know more, refer to the <u>How to Make Changes in BIOS Settings to Boot using</u> <u>Bootable Media</u> section.

# 5. What are the changes that I need to do in the UEFI Mode to use the bootable media?

The steps mentioned below are the most common steps to make changes in UEFI mode for booting the **Windows** using CD-DVD or USB drive. These steps may vary in different versions of UEFI. Make sure to follow steps given by the manufacturer of your **Windows** machine for making the changes in UEFI:

1. Power on your system.

2. Press **<F2>** function key to enter **UEFI**. Some BIOS versions require user to press **<Delete> or <ESC>** to enter **UEFI**. You will often get to see on the first screen about the key that needs to be hit in order to enter **UEFI**. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

3. Once you enter UEFI, click on **Advanced Mode** button or press **<F7>** function key to enter **Advanced Mode**. **Advanced Mode** screen is displayed.

4. Click on **Boot** option. **Boot** menu screen is displayed.

5. In the **Boot** menu, go to **Boot Option Priorities** section and set CD/DVD ROM or the USB drive as the first priority option to boot using the Bootable media.

6. After making the required changes in the section 'Boot Option Priorities', hit<F10> function key to save changes and exit UEFI.

7. Now your system is ready to boot from bootable media.

Note: Alternatively, press **<F8>** function key or **<Esc>** to open **Boot Menu** and select **CD-DVD** or **USB Drive** to directly boot from the required device without changing the **Boot Device Priority**. You will often get to see on the first screen about the key that needs to be pressed in order to open **Boot Menu**. If there's not one, or if the screen goes by too fast to see it, check your manufacturer's site.

To know more, refer to the <u>How to Make Changes in UEFI Mode to Boot using</u> <u>Bootable Media</u> section.